

# HOME CARE TELEHEALTH SUMMIT

Imperative for a Successful Future with  
Value Based Purchasing

**MHCA**  
Minnesota Home Care Association

Join Us!

Wednesday, May 4th, 2022

8:30 am - 11:30 am

## AGENDA

Wednesday, May 4, 2022

8:30 am

### WHY YOU SHOULD UTILIZE TELEHEALTH

- Learn how to improve your return on investment in the Value Based Purchasing program by utilizing telehealth.



*Candy Hanson, BSN, PHN, LHIT-HP, CPF,  
Program Manager, Stratis Health*

Candy Hanson has worked in healthcare for over 30 years, with 20 of those years in public health and home health. In her role as program manager for Stratis Health, she has led many organizations across a variety of settings in quality improvement projects. She is one of the Stratis Health facilitators for convening health systems across Minnesota in telehealth. She has a certificate in health information technology for health care professionals from the University of Minnesota and is a certified practice facilitator.

9:00 am

### IS TELEHEALTH WORTH THE COST?

- Learn about telehealth, televisits, and telemonitoring and how they relate to decreasing hospital readmissions and increase efficiency.
- Learn how telehealth can augment and support the workforce.



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- Discuss tips for improved Claims Based data results.



*John B. Fraser, CEO, Recover Care*

John brings 20 plus years of diverse experience across Manufacturing, Financial Services, and Healthcare. His passion is creating business opportunities through technology, process, and people. John's career in post-acute health care started in 2010, driving a home health company from \$8M to \$35M and ready for private investment. His passion for Recover Health stems from the authentic culture and amazing talent pool as well as the opportunity to further accelerate growth. Technology is becoming Recover Health's differentiator for employees, clients, and their loved ones!

9:55 am

Stretch Break

10:00 am

## PANEL: IMPROVE OUTCOMES USING TELEHEALTH

- Discuss the factors that were considered when making the decision to invest in telehealth.
- Discuss the hurdles your agency has overcome.
- Discuss any unique patient challenges you have encountered.
- Discuss the return on investment you are seeing from integrating telehealth into your services.

Moderator: *John B. Fraser, CEO, Recover Care*

Panelists:



*Tamara Althoff, RN, MSN, HCS-D, COS-C,  
Quality Coordinator, Telehealth Nurse, CHI  
Health at Home*

Tammi Althoff, MSN, RN is currently the Telehealth Nurse and Quality Coordinator at CHI Health At Home which is part of the

CommonSpirit Health system. She is OASIS and Home Health Coding Certified. She has been with CHI since 2005 in various roles including Nursing Assistant Trainer, Inservice Director, Corporate Responsibility Officer and Director of Home Health and Hospice. She has also been employed in long term care, care of the developmentally disabled and was an Assistant Professor of Nursing for both the ASPN and RN programs at North Dakota State College of Science.



*Lindsey Sand, LHSE, NHA, Vice President of Population Health, Knute Nelson*

Lindsey Sand serves as Vice President of Population Health for Knute Nelson in Alexandria, MN, an aging services organization offering a full continuum of services across more than 30 counties in northwestern and central Minnesota and eastern North Dakota. Before joining Knute Nelson, she was director of community services and subsequently Administrator and Chief Operating Officer of Assumption Community, a full-service retirement and senior living community in Cold Spring, MN. She is a licensed nursing home administrator, a licensed health services executive, and serves on the board of LeadingAge Minnesota and the LeadingAge Minnesota Foundation. She holds a Bachelor of Arts in Psychology and Human Services from the University of MN, Morris, and a graduate certificate in Long-Term Care Administration from the University of Minnesota, Twin Cities. Lindsey's current responsibilities with Knute Nelson involve reimaging rural healthcare delivery for aging adults by elevating the aging service provider's role in the care delivery model and creating deeper relationships between providers across the healthcare continuum, community-based programs, payors, and aging adults. Her work involves implementing social care models into the home and community-based healthcare services, creating whole-person-centered care planning, and implementing technology to support patient monitoring, telehealth, and client and family engagement.

10:55 am

Stretch Break



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11:00 a.m.

## FINDING FUNDING FOR A TELEHEALTH PROJECT

- Become familiar with Great Plains Telehealth Resource & Assistance Center (gpTRAC).
- Understand the current waivers, available grants, and other direct sources of telehealth program funding.



*Jonathan Neufeld, PhD, HSPP, Program Director, gpTRAC*

Jonathan Neufeld, PhD, is Program Director of the Great Plains Telehealth Resource and Assistance Center (gpTRAC), a federally funded technical assistance program housed at the University of Minnesota. The Center provides telehealth training and consultation to healthcare providers and programs interested in implementing, evaluating, and enhancing all types of telehealth services in the Great Plains region.

Dr. Neufeld has consulted on a wide range of projects related to rural health and telehealth over the past 15 years. He has presented at regional and national conferences and published peer-reviewed articles in the fields of telemedicine, clinical decision support tools, mental health services evaluation, and clinical outcomes.

11:30 a.m.

Adjourn

## WHAT'S A WEBINAR?

Enjoy the convenience and cost-efficiency of a webinar – watch the speaker’s slide presentation on the internet while listening by telephone or through your computer’s microphone and speakers (VoIP). The cost of this education is per agency.

Prior to the webinar, a Zoom Webinar link will be e-mailed to you. You will need to click on this link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available and evaluation link.



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## WEBINAR RECORDING

You will be sent the recording link following the presentation and it will be available for a month following the webinar. The webinar format allows a concise and low-cost format plus the additional bonus of having access to the materials and provides additional flexibility to ensure you have an opportunity to access the information.

## CONTINUING EDUCATION

Minnesota Home Care Association is approved as a provider of Continuing Education Credits by the Minnesota State Board of Nursing. This course offering is approved for 3.0 contact hours. It is the responsibility of the participant to assure that this program meets the licensing and continuing education requirements of their state board and to retain the required documents in their personal file. Attendees must participate in the entire presentation in order for contact hours to be awarded – partial credit will not be available. To apply for nursing contact hours, within one week following webinar participation, a completed sign-in sheet and evaluations from each individual must be returned to MHCA. Certificates will then be issued by e-mail.

## REGISTRATION FEES

**KHCHA Member - \$205 / agency**

**Non-member - \$410 / agency**

Registrations may be shared between employees –registration includes agency access to the webinar. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup.

## CANCELLATION POLICY

Fees will be refunded only if written cancellation is received one week prior to the workshop and no refunds after the webinar link is sent to your agency. In the event of a written cancellation, KHCHA will retain, or charge, \$25 of the initial registration fee, per registrant, to cover administrative overhead.

## HANDOUTS

Handouts, evaluation forms, sign-in sheets and related materials will be sent to you shortly before the program to the email address you provide.



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